



# Tiger's Nest Resort

## Term & Condition

### Check In & Check Out Policy:

Check-in from 14:00 on the day of arrival and must check-out at 12:00 (noon) on the day of departure.

#### **Early Check in Policy:**

Early check in charge will be applicable as follows:

All arrivals prior to 7 am are billed from the previous night.

#### **Late Checkout Policy:**

The late checkout charges will be applicable as follows: 12 pm – 2 pm we will grant an extension without charge if requested in advance, subject to availability. Beyond 2 pm full night charge.

## Reservation & Payment:

Rooms during the high season will be given on first come first served basis

- ❖ Other International & Regional guests can make payment through bank transfer.
- ❖ Full deposit of the total room cost including taxes to confirm your booking.
- ❖ All local Agencies payment to be made in cheque only (*not in cash*) within thirty days of bill submission. A penalty of 25% per month will be charged on dues not cleared after due date.
- ❖ If any guests, after arriving wish to upgrade their rooms, the up gradation will be Allowed only after full payment of the extra charge is made.
- ❖ All reservations require a writing confirmation number from the hotel to be considered as formal.

- ❖ All reservations require at least the name of the client, ID number, telephone number or e-mail address.
- ❖ Any guest must be over eighteen years old (18) to book a room. On travel agencies reservations, guest must present the agency voucher during the check in process so the hotel can confirm all the services to provide.

## Discounts

- ❖ Discounts are only given for advance payment.

## *Cancellation*

- ❖ Cancellation of confirmed booking ( 30 days prior to the check-in will be charged 50%, 75% for 15 days and 100% for last minute or NO SHOW. These charges are only for the rooms.
- ❖ Rates and discount are subject to change without prior notice

## Complimentary

- ❖ Welcome Drink (Tea, Coffee)
- ❖ Free Wi-Fi.
- ❖ One bottle of 500 ml mineral water (person )per day
- ❖ Tea, coffee, coffee mate, and sugar with water boiler

## Room Amenities

- ❖ Hair Dryer
- ❖ Emergency light
- ❖ Intercom
- ❖ Television
- ❖ Ear Buds
- ❖ Cottons Buds
- ❖ Shower Caps
- ❖ Slipper
- ❖ Dental Kits
- ❖ Shaving Kits
- ❖ Shower Caps
- ❖ Disposal Bags
- ❖ Shampoo
- ❖ Conditioner
- ❖ Shower Gel
- ❖ Body Lotion
- ❖ Face & Body soap

Anything extra will be chargeable